MyLiNX Application

Quick Start Guide for iOS

dynamic™

MyLiNX Application Quick Start Guide for iOS
GBK54154 Issue 1

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Welcome

Welcome to the MyLiNX Application Quick Start Guide for iOS. MyLiNX is a diagnostics and servicing tool that delivers near-real-time wheelchair diagnostics information to LiNX wheelchair users, distributors and service agents.

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Important information

Due to a policy of continuous product improvement, Dynamic Controls reserves the right to update this product and manual without notice. This issue of the manual supersedes all previous issues; previous issues must no longer be used.

The latest version of this manual can be downloaded from Dynamic Controls' website at *www.dynamiccontrols.com*

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The term ‘diagnostics’ used in this manual refers exclusively to the collection, storage and interpretation of wheelchair-specific data obtained from the LiNX system, to provide information concerning the wheelchair performance, characteristics, metrics or failure modes. This information is used by authorized service personnel to assist with the vehicle maintenance or repair, and to identify, prevent, or recover from an abnormal operation or failure.

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iOS Application Guide

1 The MyLiNX power wheelchair diagnostic solution includes an iOS mobile application, in addition to the MyLiNX website. The MyLiNX iOS mobile application displays as the MyLiNX logo on the main screen of your device and is downloadable from the Apple App Store.

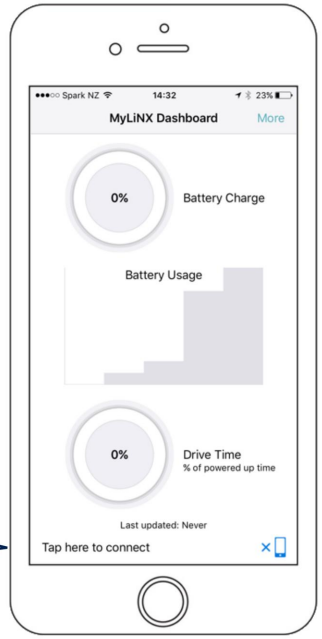
When using MyLINX, you must ensure Bluetooth is turned on.

2 Open the MyLINX application to connect it to your power wheelchair. The Dashboard screen is displayed with no information until it first connects to a wheelchair.

In the bottom left of the screen, select "**Tap here to connect**" — this will display the Settings screen. Select the wheelchair remote module associated with your wheelchair, which will be displayed via its serial number, REM-KXXXXXXX.

The application will connect to the selected wheelchair and display its serial number in the bottom left of the screen. Tapping on the serial number will navigate to the wheelchair diagnostics.

Once connected the application will automatically connect to this remote module whenever it is in Bluetooth range and the wheelchair is powered up.



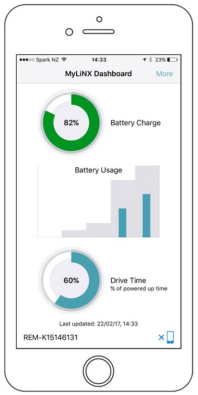
3 Select **More** to navigate to the Diagnostics and Settings menu. From here you can refresh the data from your wheelchair in addition to accessing additional app screens.

4 The connection icon in the bottom right of the screen indicates whether the app is currently connected via Bluetooth to the selected wheelchair.

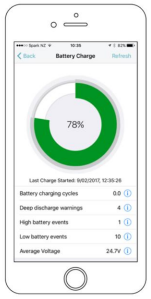
The app will automatically connect to a selected wheelchair if it is in Bluetooth range. Data can only be refreshed if the app and wheelchair are connected.

Connected Not connected

Active Information Pages

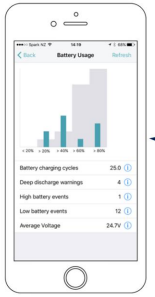


5 Once data has been downloaded from a wheelchair, it is displayed in the MyLiNX Dashboard and in more detail on the Wheelchair Information Pages. These can be accessed by tapping on the three summary data graphs. Information shown is based on the latest data downloaded from the connected wheelchair. An explanation of any active error on the wheelchair is displayed at the top the dashboard.



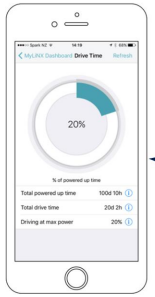
6 Battery Charge

Battery charge displays the current state of the battery charge. Additional statistics are displayed showing charge cycles, previous battery warnings and events, and the average battery voltage.



7 Battery Usage

Battery usage displays a summary of the historic charge levels for the battery along with recommended range. Additional statistics are displayed showing charge cycles, previous battery warnings and events and the average battery voltage.

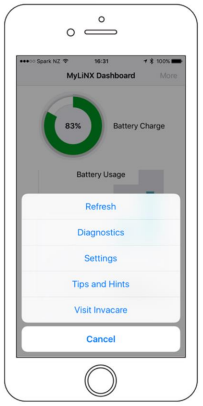


8 Drive Time

Drive time shows the percentage of time that the wheelchair is being driven verses powered on. Additional statistics show total powered up time, total drive time and the percentage of drive time at max power.

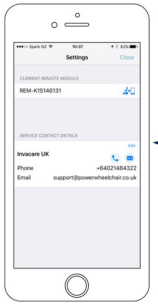
Diagnostics and Settings Pages

9 Selecting **More** displays the Diagnostics and Settings menu. This enables the refresh of data from a connected wheelchair and the option to view other diagnostic and settings pages.



10 Diagnostics

Diagnostics displays the current system modules installed on the wheelchair and the applicable serial numbers and firmware versions. The status of the system is also shown with active faults displayed.



11 Settings

Once a wheelchair has been selected, Settings displays its serial number. To deselect the wheelchair, tap the serial number. Note that all data is removed from the app when a wheelchair is deselected, and the app returns to displaying the list of available wheelchairs. Service contact details are entered on this page along with the option to call or email the service contact with a copy of the wheelchair diagnostic information.

12 Hints and Tips

Recommendations on how to best maintain a wheelchair are displayed along with information to support usage of the app and reliably connecting to a wheelchair.

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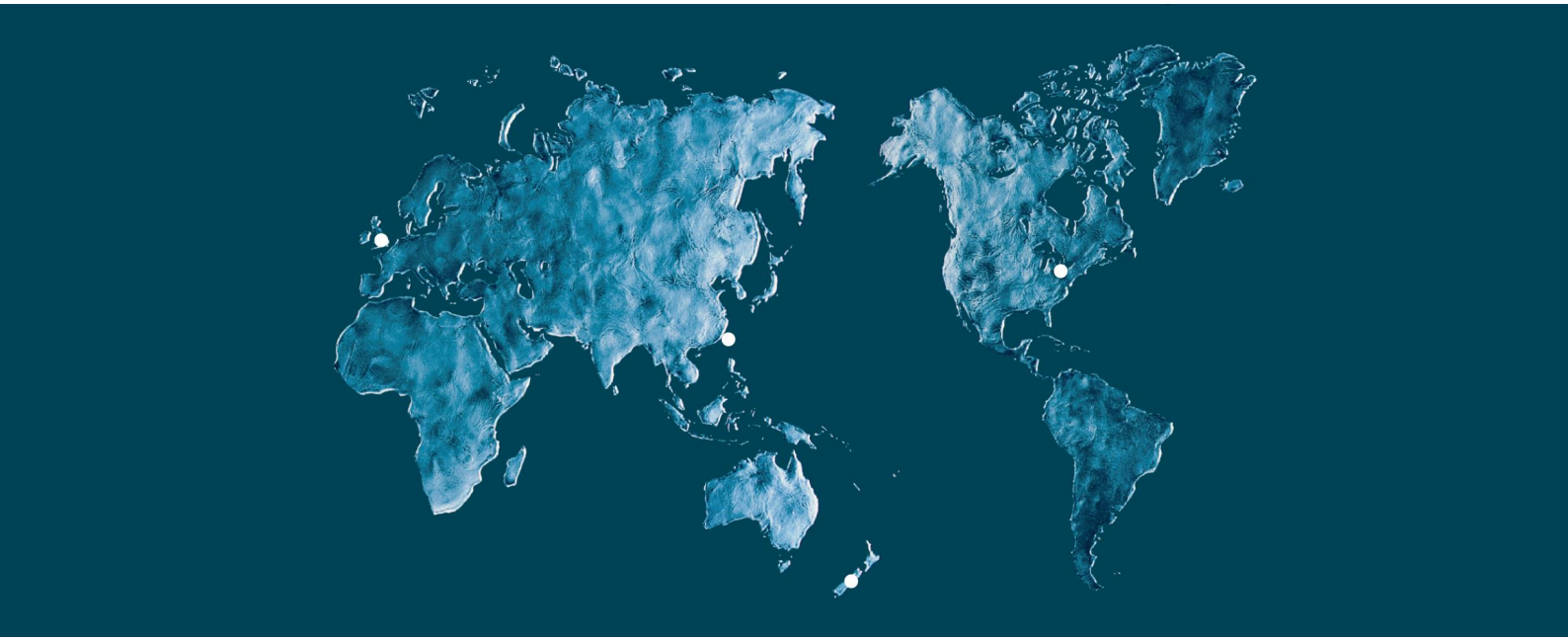

Dynamic Controls is the world's leading manufacturer of electronic controls for power wheelchairs and scooters.
Dynamic Controls was established in 1972 and is headquartered in New Zealand.
Regional centres are located in Europe, United States, Asia, and Australasia.

ISO 13485 certified – Dynamic Controls goes above and beyond industry standard expectations to ensure customers receive the best products possible.

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